## Risk Management in Health Care Institutions: A Strategic Approach, Second Edition

Florence Kavaler

ISBN-13: 9780763723149

## **Table of contents**

Section 1. Introduction to Risk Management

Chapter 1. Risk Management Dynamics

Chapter 2. Regulatory Environment: Standards and Risk Management

Chapter 3. Identifying and Controlling Risks in the Workplace

Chapter 4. Patient/Consumer Communications to Reduce Risk

Chapter 5. Financing of Risk and Insurance

Section 2. General Risk Management Strategies

Chapter 6. Total Quality Management, Continuous Quality/Process Improvement, and

Evaluation of the Risk Management Program

Chapter 7. Ethical Issues for Risk Managers

Chapter 8. Assuring Safety and Security in Health Care Institutions

Section 3. Specific Strategies for Specific Risk Areas

Chapter 9. A Primer on Medical Malpractice

Chapter 10. Strategies to Reduce Liability

Chapter 11. Risk Management in Psychiatry

Chapter 12. Identifying and Controlling Risks in Long Term Care

Chapter 13. Risk Management in Selected High Risk Hospital Departments

Chapter 14: Risk Management in Managed Care Organizations

Chapter 15. Integrated Health Care Delivery Systems: Risk Management Issues, Challenges,

and Solutions